



IMPACT
TECHNOLOGIES

COMPANY PROFILE





ABOUT IMPACT

Impact is an affiliate of the established technology hardware supply and internet service provider in South Africa. The expansion into Rwanda marks a milestone in broadening our service offering into rapidly emerging markets. We bring with us a wealth of experience, highest quality brands, competitive pricing and guaranteed on-time delivery.

Impact was established in 2003 in Johannesburg, South Africa. Its superior service and tailored offering has driven the regional expansion covering southern Africa with its 50+ strong staff. Our new operation in Rwanda allows us to service central Africa and all neighbouring countries.

We are **IMPACT**

The primary focus of **Impact** is the supply and support of computer hardware. Our teams experience together with long standing manufacturer relationships makes us the ideal partner on a wide range of hardware and peripherals.

We provide original best quality hardware with minimum 3 year manufacturer warranty on desktops, laptops, printers, cartridges, monitors, projectors, accessories, UPSs to name a few.

Our customers enjoy a variety of products including all the top rated hardware brands and premium software applications including those made by Microsoft, HP, Dell, Lenovo, Pastel, Kaspersky, Samsung, Gigabyte, Logitech, Adobe, Antec, Intel, AMD and Planet, and we will always strive to meet our customer requirements.

Impact currently distributes a range of networking equipment for LAN environments such as routers, switches, infrastructure cabling, fibre optic accessories, and wireless access point devices.



Providing you with the best
customer service, before and
after your purchase.



QUALITY PRODUCTS

All our products are genuine best quality items sourced directly from manufacturers. We promote brands that keep up the pace of technology innovation to provide you the great utility and performance for your investment.

MEETING YOUR NEEDS

Our team has experience to recommend products that perform optimally and align with your businesses ICT needs: durable, reliable, versatile and energy efficient.

GUARANTEED DELIVERY

We guarantee our deliveries on the back of our proven track record. Dispatching, logistics, delivery within the Central African region and dealing with export is part of our standard practice.

GENUINE WARRANTIES

Changing environments and fast developing business sectors require support to avoid downtime, and quick recovery from any component failure. All our products are backed by genuine warranties.



New Installations

We take the stress out of new network and office installations. Our team of technicians plan and deploy the most cost effective technology solutions. Their diverse skillset covers LAN wiring, fibre optic installations, internet connections and network routing.

Hardware and Software

Every business requires technical support. We let you keep focusing on your business while our technicians resolve any of your reported hardware or software issues. Quick, hassle free and efficient technical support from an all-round technology provider.

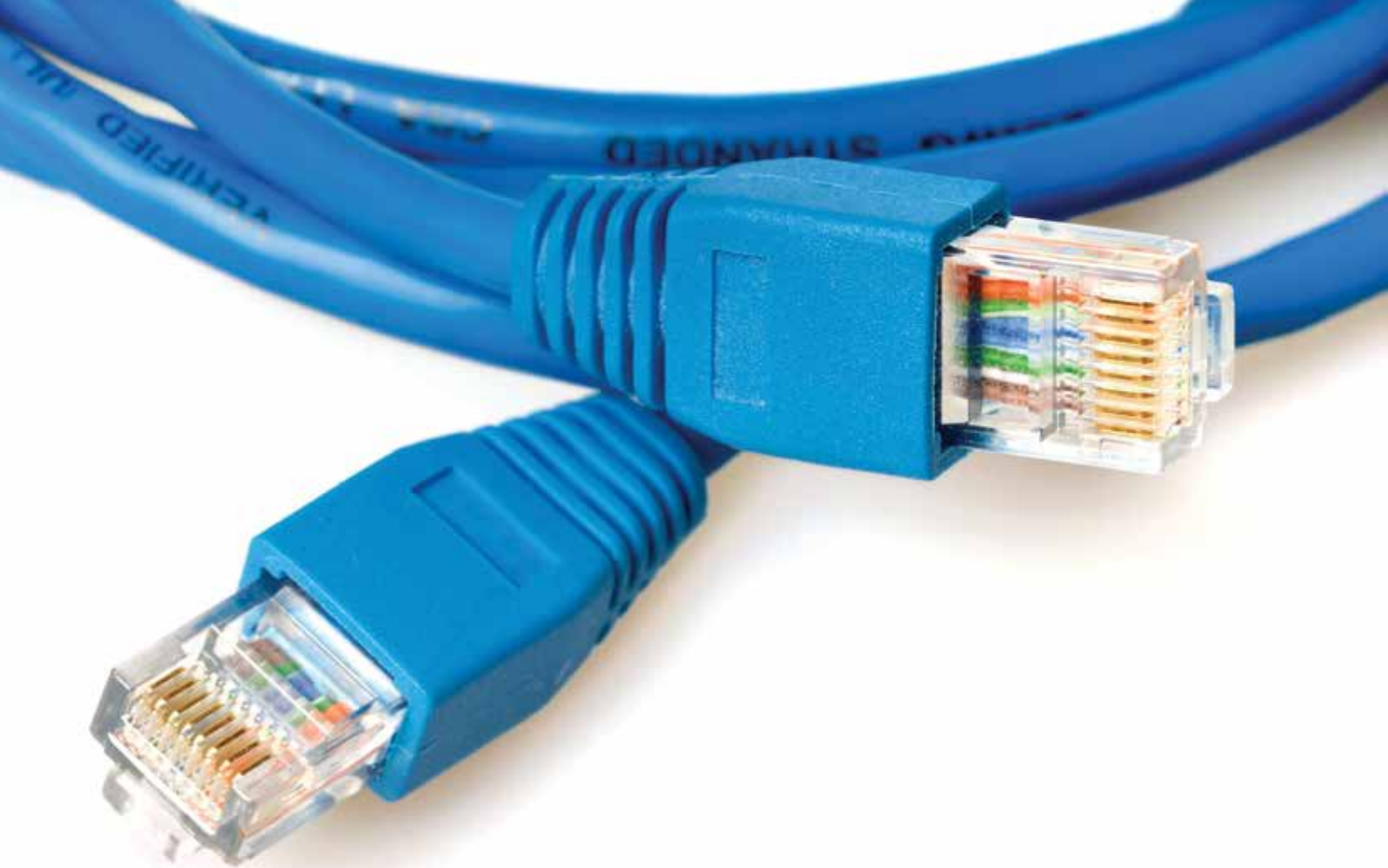
Desktops and Servers

Onsite and remote support are common practice for desktops and servers. Our technicians assist in troubleshooting, system configuration changes, daily administration, and backups.

We support operating systems right through to enterprise solutions including Active Directory, Exchange email, SQL Servers, and numerous other server software.



IMAGE CREDIT: MEMPHIS DAILY NEWS



BEST PRICES

GUARANTEED & FAST

DELIVERY. *... what more could you ask for?*

Impact roots are founded in providing Internet related services: domain name registration, individual email boxes, enterprise email solutions, website hosting, dedicated servers, virtual servers and managed server solutions.

Our principle has always been to manage our own infrastructure, and provide these reliable and proven services to customers. These scale from small-and-medium sized businesses to large organisations requiring dedicated servers, infrastructure management, virtual and secure data environments. We have been a long standing member of the Internet Service Providers Association (ISPA) of South Africa. They have over many years validated and endorsed our strong competence in this field.

Easily register your .rw .cd .ug and international domain names with us!

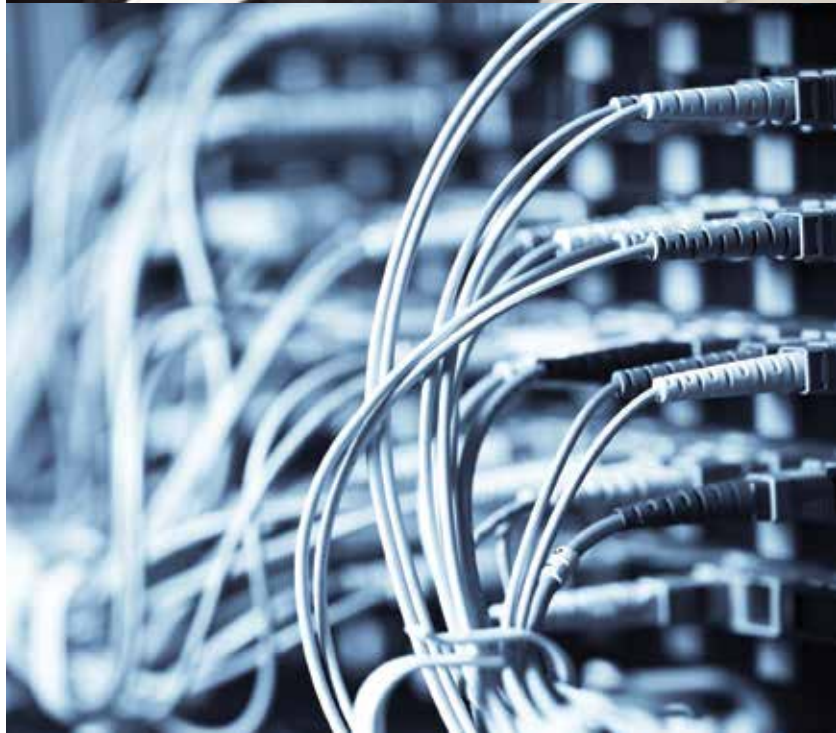


Another happy customer...

One of our customers, Banro Corporation (a listed Canadian mining company operating in Bukavu in the Democratic Republic of Congo), had this to say about us:

“We were looking for a reliable supplier able to cover a broad spectrum of our IT needs ranging from hardware, software, network and consumable supplies. Impact covered this range of IT requirements together with manufacturer warranties, great customer service and reliable after-sale support. Impact were the right partner for our operation in Central Africa”.

Francis Burume, Banro Corporation (TSX:BAA)



**2012
Preferred Partner**





The power to do more

Dell Registered Partner

Consumer and Small Business

IMPACT TECHNOLOGIES LIMITED

Has been awarded the status of Registered Partner.

Registered partner status has been granted in 2011 in the EMEA PartnerDirect Programme.

Amer Husaini
General Manager Consumer and Small
Business Middle East, Africa and Turkey



PartnerDirect
Registered

Registered

Registered status needs to be renewed on an annual basis – a new e-certificate will be issued each year.

Your Registered Partner status is for consumer and small business partnership only and confirms that you are registered on the Dell Portal. Your certificate must not be used to endorse quotes.

**2012
Preferred**



Partner

**Impact Technologies Limited
South Africa**

HP Preferred Partner 2012

A handwritten signature in black ink, appearing to read 'P. Jover'.

Pierre Jover
Vice President, Channel ,Smb,
Telco & Consumer, EMEA

A HEADING HERE

ABOUT THIS PAGE



Pioneer of IP INNOVATION

Planet Networking & Communication equipment for application in home, small and medium business, enterprise and telecommunication.

Solutions for every networking purpose: high speed data networks, wireless networks, fibre optical connectivity, last mile transmission, power over ethernet, and industrial ethernet



**Impact is the Official Distributor for
Central African region.**

LAN Switches | Passive Optical Networks | Power Over Ethernet
Media Conversions | Wireless LAN | IP Telephony
Broadband Routers | Network Security | Network Peripherals
KVMs | Digital Home | Industrial Ethernet



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Affiliate: Impact Technologies Limited (Rwanda) is a subsidiary of holding company Icarus Feather Limited



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